**TU/ CODL**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (SPRING) 2019**

**DHR 102: ORGANISATIONAL BEHAVIOUR**

Time: **3 Hours** Total Marks: **70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Answer the following questions: 1x3=3

a) The extent to which any particular job utilizes a range of skills,

abilities and talents of the employees is known as

1. Task Variety
2. Task identity
3. Task significance
4. Task autonomy

b) Which if these involves moving employees among different tasks

over a period of time

1. Job Simplification
2. Job Rotation
3. Job enlargement
4. Job enrichment

c) Identifying an individual on the basis of the characteristic of the

group is known as \_\_\_\_\_\_\_\_\_\_\_\_\_

2. Answer **any six** questions: 2x6=12

1. What are homogeneous group?
2. Explain the concept of perception.
3. Identify weaknesses of group decision making.
4. What is simulation?
5. Identify two reasons for work stress.
6. What is halo effect?
7. What is group norm?

3. Answer **any five** questions: 5x5=25

1. What is Type A personality?
2. Explain cognitive component of attitude

**P.T.O**.

1. What is stereotyping? Give an example of how stereotyping can

create perceptual distortion.

1. Explain the factors which affect individual performance?
2. Examine the symptoms of job stress and its remedy.
3. What are the barriers to an effective communication?
4. How power and politics are related to each other?

4. Answer **any three** questions:

a) Explain the key elements of Organisational Behaviour in detail 10

b) What are needs and motives? Explain extroversion and

introversion with their relative merits and demerits. 2+8=10

c) How attitudes are formed? Can attitude be changed? Comment.

7+3=10

d) Explain the five big personality traits in detail 10

e) Describe Skinner’s Operant Conditioning of learning and its

application in work life situations. 10

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